MITSUBISHI MOTOR SALES OF AMERICA, Inc.

SERVICE CAMPAIGN BULLETIN

SUBJECT:

1989 MONTERO V6 THROTTLE HEATER KIT INSTALLATION RENOTIFICATION

NO.	SC-90-003
DATE	October, 1990
MODEL	1989 Montero

PURPOSE

In 1989, Mitsubishi Motor Sales of America, Inc. determined that certain 1989 Monteros with V6 engines might experience throttle icing when operated in certain low ambient temperatures. As a temporary safety measure, an Advanced Technical Information Notice (ATIN) was sent to all Mitsubishi Motors Dealers on February 1, 1989, instructing dealers to disconnect and plug the vacuum hose going to the EGR valve. In March 1989, a Safety Recall Campaign was launched to correct the throttle icing condition by installing a heat adaptor under the throttle body, and to reconnect the EGR on those vehicles on which it had been disconnected.

Some customers whose vehicles underwent the temporary EGR disconnection measure have not returned to their Mitsubishi Motors Dealer to have the EGR reconnected and the heat adaptor installed. MMSA is conducting a voluntary second recall campaign to encourage those customers to do so. As an added incentive, those customers will receive a FREE oil and oil filter change at the time that the recall work is performed. A copy of the renotification letter sent to those customers appears on Page 3 of this bulletin. A copy of the original notification letter appears on Page 4 of this bulletin.

MANDATORY REPAIRS

Complete installation instructions are contained in **TSB-89-14-001**, March 1989.

Titled: RECALL - THROTTLE HEATER KIT INSTALLATION ON 1989 MONTEROS WITH V6 ENGINE.

IMPORTANT NOTICE

The installation instructions contained in TSB-89-14-001 apply to all 1989 V6 Monteros built before February 2, 1989. All recall procedures outlined in TSB-89-14-001 must be performed completely and accurately. The offer of a free oil and oil filter change, however, applies only to those customers whose vehicles had the EGR disconnected as part of the temporary safety recall measure and who are bringing in their vehicle in response to the renotification (Page 3).

Continued...

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FILE UNDER Recall Section in the Dealer Service Information Binder (721)

CIRCULATE TO

- ☐ GENERAL MANAGER
- ☑ PARTS MANAGER
- ☑ TECHNICIAN
- ☑ SERVICE ADVISOR
- ☑ SERVICE MANAGER
- ☑ WARRANTY CLERK
- ☐ SALES MANAGER

WARRANTY INFORMATION

All procedures outlined in TSB-89-14-001 remain the same. A claim for the actual campaign repairs and the oil and filter change must be submitted as a **Recall Claim**, type **'C'** using the screen option **'E-5'** on the Diamond Network System.

Reimbursement for the oil and filter change must be submitted on the same claim as the recall repairs. **Do not submit the oil and filter change on a separate claim.**

Permanent Repairs and Oil and Filter Change:

Labor Operation : **C8903JRN**
Time Allowance : **0.8 hr**
NOTE: The "0" in the above labor code is the number **ZERO.**

PARTS INFORMATION:

PART NAME	PART NUMBER
Kit (Campaign)	MD153588
Oil Filter	MD031805
Drain Plug Gasket	MD050317
Oil (6qts.)	OIL
EGR hose section	NPN

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RENOTIFICATION LETTER

MITSUBISHI MOTORS

FREE OIL AND FILTER CHANGE AVAILABLE

Dear Mitsubishi Montero Owner,

Enclosed is a copy of an important safety recall notice which was sent to you on March 30, 1989. Our records indicate that you have not yet returned your Montero to your dealer for the purpose of performing the modification described in the notice.

We strongly urge you to return your Montero to your authorized Mitsubishi Motors Dealer or Service Center for this service as soon as possible. This recall modification includes reactivating the exhaust gas recirculation (EGR) system. Also, the permanent corrective procedure will be performed on the throttle control valve. This service will be provided free of charge.

As an added incentive to encourage your participation in this recall campaign, your dealer will offer you a **free oil and filter change** at the time the modifications are performed on your vehicle.

Should you have any questions, please contact your Mitsubishi Motors Dealer.

Sincerely,

George H. Croker
Manager, Consumer Relations

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SAMPLE

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89V-030

ORIGINAL NOTIFICATION LETTER

MITSUBISHI MOTORS

March 30, 1989

Dear Mitsubishi Montero Owner,

Mitsubishi Motor Sales of America, Inc. has announced a voluntary safety recall of your 1989, V6 Montero.

It has been determined that your vehicle may experience a stuck throttle when driving in temperatures colder than 10 degrees Fahrenheit. While driving under these conditions, it is possible that the throttle control valve will freeze and may not respond to changes in throttle position. This condition may prevent the engine from returning to idle and could result in an accident.

We strongly urge you to return your Montero to your authorized Mitsubishi Motors Dealer or Service Center for corrective action. A heat adaptor will be installed under the throttle body, which should eliminate the possibility of throttle valve freezing.

Please contact your dealer immediately to schedule an appointment for this modification. The modification should take approximately one hour to complete and will be free-of- charge. Until your vehicle is modified, you should NOT drive it when the temperature is below 10 degrees Fahrenheit.

If you purchased your vehicle prior to February 1, 1989, you may have received a notification advising you to return your vehicle for a temporary modification that involved deactivating the exhaust gas recirculation system (EGR). Your dealer also may have deactivated the EGR system prior to your purchase. IF THE EGR SYSTEM ON YOUR VEHICLE WAS DEACTIVATED, YOU MUST RETURN TO YOUR AUTHORIZED MITSUBISHI MOTORS DEALER OR SERVICE CENTER TO HAVE THE SYSTEM REACTIVATED AND THE PERMANENT MODIFICATION COMPLETED.

Should your Dealer fail to perform the corrective procedure at no charge and within a reasonable time, please inform our Regional Consumer Relations Department by calling toll-free (800) 222-0037. You may also contact the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the Auto Safety Hot Line toll-free (800) 424-9393; in Washington, D.C., call 366-0123.

We apologize for any inconvenience and appreciate your cooperation in having this modification completed as soon as possible. We have taken this action in the interest of your safety and continued satisfaction with our product.

Should you have any questions, please contact your Mitsubishi Motors Dealer, or our Regional Consumer Relations Department.

Sincerely, MITSUBISHI MOTOR SALES OF AMERICA, INC.

George H. Croker
Manager, National Consumer Relations

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SAMPLE

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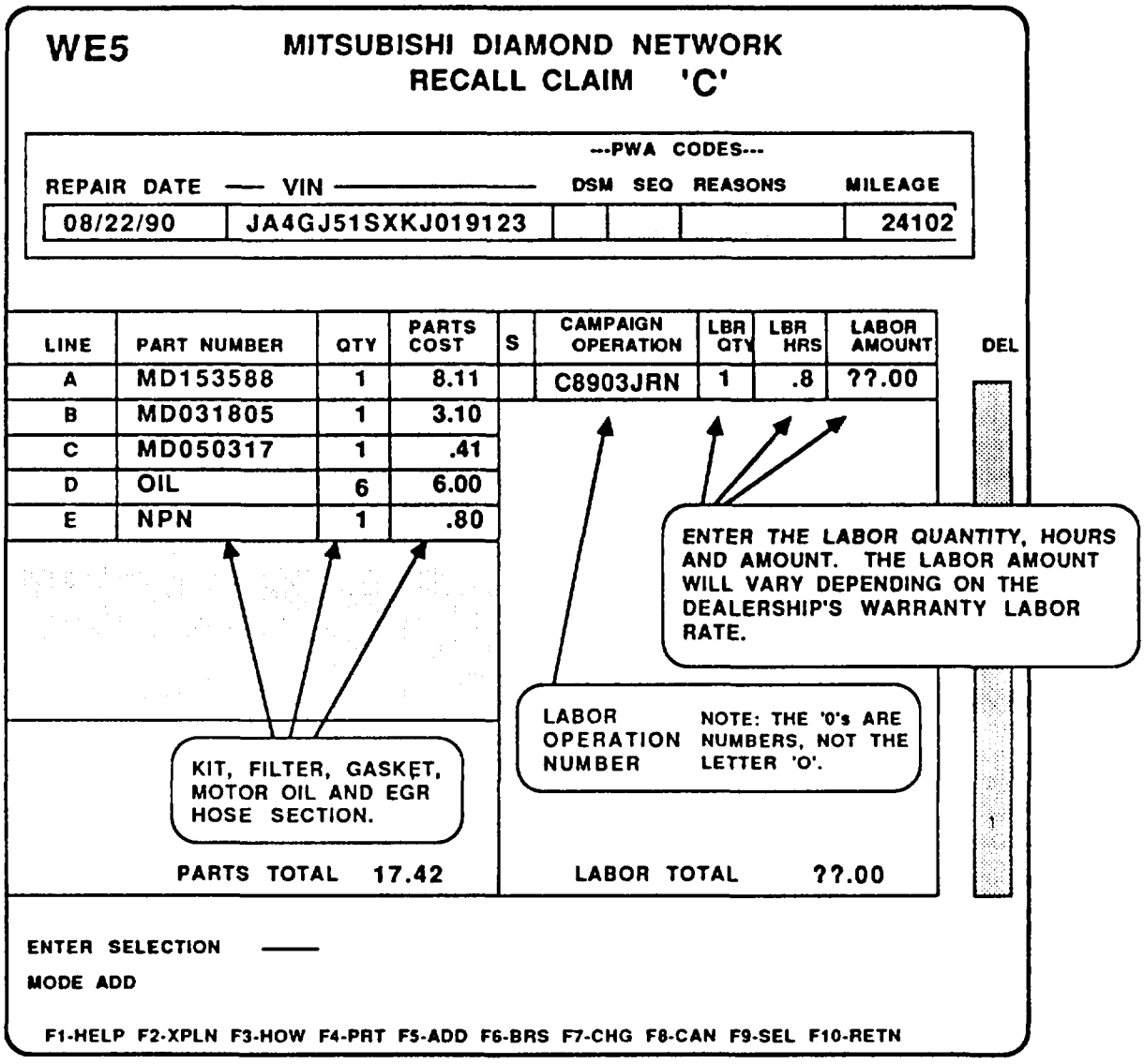
SAMPLE DIRECT ENTRY RECALL CLAIM-BODY SECTION

MONTERO V-6 THROTTLE ICING CAMPAIGN
RE-NOTIFICATION CAMPAIGN - WITH OIL CHANGE


WE5
MITSUBISHI DIAMOND NETWORK
RECALL CLAIM 'C'
---PWA CODES---
REPAIR DATE — VIN — DSM SEQ REASONS MILEAGE
08/22/90 JA4GJ51SXKJ019123 24102
LINE PART NUMBER QTY PARTS COST S CAMPAIGN OPERATION LBR QTY LBR HRS LABOR AMOUNT DEL
A MD153588 1 8.11 C8903JRN 1 .8 ??.00
B MD031805 1 3.10
C MD050317 1 .41
D OIL 6 6.00
E NPN 1 .80
ENTER THE LABOR QUANTITY, HOURS AND AMOUNT. THE LABOR AMOUNT WILL VARY DEPENDING ON THE DEALERSHIP'S WARRANTY LABOR RATE.
LABOR OPERATION NUMBER
NOTE: THE '0's ARE NUMBERS, NOT THE LETTER 'O'.
KIT, FILTER, GASKET, MOTOR OIL AND EGR HOSE SECTION.
PARTS TOTAL 17.42
LABOR TOTAL ??.00
ENTER SELECTION
MODE ADD
F1-HELP F2-XPLN F3-HOW F4-PRT F5-ADD F6-BRS F7-CHG F8-CAN F9-SEL F10-RETN

NOTE: BE SURE TO CALCULATE THE LABOR AMOUNT USING YOUR DEALERSHIP'S ASSIGNED WARRANTY LABOR RATE. THE LABOR AMOUNT SHOWN IS FOR EXAMPLE PURPOSES ONLY.

REQUIRED OPERATION